



**TAŞYAPI**

## **MANAGEMENT SYSTEMS POLICY**

We promise

- To follow the changing technology and innovations, to develop projects that will add value in line with general needs and expectations, to provide reliable and quality service,
- To meet the expectations of the customers and to improve continuously in order to increase customer satisfaction, to find the main reason of the complaints and prevent their recurrence,
- To raise employee satisfaction to the highest level by giving due importance to the training and development of our employees with the purpose of improving awareness of quality, customer satisfaction, environment and occupational health and safety, and to constantly support corporate commitment and team spirit,
- To carry out all our activities in accordance with national and international legal requirements,
- To continuously improve the performance of all our processes and management systems by effectively managing risks and opportunities,
- To detect and prevent potential dangers which cause work accidents and occupational diseases at the source before the danger arises by taking into account the OHS hazards and by managing the risks, to create a healthy and safe working environment with the participation and support of the employees and employee representatives,
- To protect the environment in all our projects with an environmentally friendly management approach, to prevent pollution from its source by considering the environmental aspect,
- To take measures for reducing our waste at its source, to use raw materials and natural resources efficiently.

**ALPASLAN KIZILOĞLU**  
**VICE GENERAL MANAGER**

**02.03.2020**